BUDGET IN BRIEF

City of Columbia, SC



The City of Columbia's mission: Provide leadership and exemplary services to advance the quality of life for everyone. FY2023 - 2024

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Fiscal Year 2023-2024 Budget in Brief

June 2, 2023

The Honorable Daniel J. Rickenmann, Mayor The Honorable Members of Columbia City Council

Re: FY 2023/2024 Budget

Dear Mayor Rickenmann and City Council:

On behalf of myself and City staff, we are pleased to present the FY2023-2024 Budget for your consideration. Based on City Council's input during Budget Workshops, this Budget is in balance and will be presented for City Council's consideration at the June 6 Budget Public Hearing. This transmittal letter summarizes the Budget in preparation of final adoption.

BUDGET DEVELOPMENT

The development of this budget seeks to meet City Council Strategic Outcomes, provide for effective and efficient services to our citizens, businesses and visitors; and continue to be good stewards of City resources. Where feasible, staff sought savings and efficiencies, deferred/rescheduled capital investments, and considered impacts of service demands. The budget process intends to weigh all competing requests and priorities for City resources, within expected fiscal constraints. Where possible, we made operational adjustments in order to make the best use of limited resources while factoring in the demands for new or expanded services, new priorities and growth in service areas. The following factors set the framework for the budget:

- Meeting City Council Strategic Outcome Priorities
- Ensuring the stability of our work force and the tools our employees use to deliver quality municipal services.
 - Staffing, capacity, recruitment and retention
 - Technology & Equipment
 - Customer Service & Improving Service Delivery
- · Fulfilling the City's financial obligations
 - Debt service payments
 - Financial commitments
- · Addressing Critical City Infrastructure by Completing
 - Priority Projects -Finlay Park, Municipal Complex, Canal Embankment
 - On-going needs: sidewalks, roads, city facilities, water & sewer
- · Improving Community Assets by Addressing
 - Affordable Housing & Homeless Services
 - Commercial & Residential Redevelopment
 - Blight
 - Beautification & Gateways

BUDGET HIGHLIGHTS

The Budget focuses on investments in City Council's Strategic Outcomes highlighted below:

- · Economic Growth
 - Implementing the Economic Development Strategic Plan and restructured functions to include filling key staff
 positions in real estate and business recruitment, a renewed focus on urban recruitment of multi-family
 housing, mixed use retail, restaurants and hotel.
 - Working with community partners to provide educational events and technical assistance to help develop our small business community.
 - Develop and coordinate capacity building training for our construction industry to help create a pipeline for minority and women water and sewer professionals that have an interest in building their capacity.

BUDGET HIGHLIGHTS (continued)

- Safe communities
 - The ability to retain and recruit Public Safety employees is critical for a safe, thriving community.
 Competitive pay plan for firefighters based on a new pay structure that incorporates salary progressions through steps.
 - Continue to improve our utilization of technology in delivery of public safety services.
 - Executed phase of retention and recruitment efforts by implementing alternative service delivery solutions and a marketing strategy.
- · Organizational effectiveness Investing in City employees / city services / customer services
 - City employees are at the core of City services. Attracting, training and retaining a competent, high quality
 workforce is essential to being a high performing organization. Therefore, we are prioritizing employee
 compensation adjustments, an interactive and engaging evaluation system, training and leadership
 development.
 - City Manager's Retention & Recruitment Initiative aims to improve organizational culture and performance. A component of this strategy addresses updating pay and benefit policies. The City's ability to attract and retain competent and capable employees is a critical part of providing quality city services. The quality of service delivered by City employees requires that we offer compensation that is equitable and comparable to similar positions in the local job market. We have included \$3,000,000 to implement the Compensation & Classification market analysis completed last year. Each fund will cover the cost of the employees charged to that fund.
 - Almost every Department referenced the ability to hire and retain employees as a top priority.
- Communications
 - Work with a professional communications and marketing firm, investments in developing and implementing
 a comprehensive communication strategy that will showcase the City as a great destination to live, work,
 play and conduct business.
 - Planning and Development Services to host Development Clinics to educate customers and facilitation communication between staff and developers.
- · Beautification and Appearance
 - Expansion of beautification initiative in addressing our gateways, main thoroughfares and medians with painting, plantings and cleanings.
- · Built Infrastructure
 - Continuation of capital replacement program for rolling stock and technology upgrades.
 - Provides funding for Capital Improvement Program addressing water quality, sewer system rehabilitation, storm drain and nuisance flooding.
 - Painting and stucco repairs of City parking decks.
- Vibrant Community
 - Public art initiative in our neighborhood districts.
 - A focus on quantifying the many services provided for special events and the assistance provided to event organizers by reviewing the various functions and developing a needed permitting and fee structure.

The city continues to attract and seek economic investment and is a beautiful destination to live, work and play. We are fortunate to have a dedicated, well-motivated, and skilled city team that delivers quality services. We have prepared a budget that prioritizes effective service delivery to our citizens and customers; values our employees; enhances public safety; encourages growth and development; expands beautification efforts; provides opportunities for art and culture; and focuses on tools to better Tell Our Story.

Respectfully,

Teresa Wilson City Manager

Understanding the Budget

South Carolina state law requires that municipalities must adopt, by ordinance, a balanced budget. Budgeting is the allocation of scarce resources and is one of the most important actions taken by any government. It says what will be done and what level of service will be provided, and thus becomes the government's plan for action during the next fiscal year. It represents a policy making process which determines the quality and quantity of services to be furnished to the community. Under the Council-Manager form of government, City Council sets policy and establishes priorities. The preparation of the budget is the responsibility of the City Manager who has a duty to present a budget that reflects the priorities set by City Council.

Through the Budget Process, the City demonstrates its accountability to its residents. customers, and the community-at-large. Additionally, the Annual Budget provides the legal authority of expenditures and a means for control of municipal operations throughout the fiscal year. Accordingly, the City Charter mandates a budget be adopted prior to the beginning of the fiscal year.

Budget Calendar

November:

Departments prepare operational plans

December:

Budget preparation materials distributed to departments

February:

Budgets are submitted and reviewed by staff

March:

Budget review is continued

April:

Begin budget presentations to city council

May:

Advertise and hold public hearings

June:

First & second reading of budget

July:

Start of fiscal year

Fund Definitions

Governmental budgeting differs from private sector budgeting because of the nature of the services provided and the need to be equitable in the distribution of services. Whereas private businesses track their financial transactions as a single, unified entity; virtually all governments (local, state, federal) use fund accounting which breaks transactions into separate funds. A fund is an accounting entity with self-balancing accounts, with its own revenues, expenditures, and financial reports. Private companies have general one single bottom line. Governments must have multiple bottom lines aligned with each fund. To simplify, a fund is a way to separate activities in accordance of the way revenues are generated and expenditures are to be spent. The type of fund also determines the type of financial reporting requirements and the fiscal control which governs the relationship among the funds.

Fund Types

Governmental Funds

General Fund: The General Fund is the City's general operating fund and is used to account for all financial resources of the general government, except those required by law or other designation to be accounted for in a different fund. Primary sources of revenue include property taxes, business licenses, permit fees, and charges for services.

Fund Types

Governmental Funds

Capital Improvement Project Funds: These funds account for financial resources appropriated for the acquisition of major improvements to land, facilities, or infrastructure. The source of funding may be based on the particular project.

Special Revenue Funds: This funding is established to account for the proceeds of revenue sources that are earmarked or restricted by law for particular purposes. Examples are grants, Hospitality Tax, and Accommodations Tax.

Proprietary Funds (Business Type)

Enterprise Funds: This is a proprietary fund used to account for a business-like service which is provided to the public on a fee for service basis. The City's enterprise funds include water & sewer, storm water, and parking.

Internal Service Funds: These funds are similar to the above enterprise funds except they account for the activities of government departments which work for internal departments rather than public services. Examples of these funds are fleet-services, procurement, records management, and risk management.

Budget Categories

Below is a brief description of some of the terms and types of expenditures which could fall under each category.

Personnel Services are employees' salaries, benefits, and taxes paid by the City. Fringe benefits are approximately 30% of the personnel cost.

- · Base salary & overtime (where applicable)
- FICA & Medicare taxes (7.65% of salary & overtime)
- South Carolina Retirement System (17.56% of salary & overtime)
- Police & Fire Retirement System (20.24% of salary & overtime) [sworn personnel participate in this system]
- Workers Compensation per employee rate varies per job functions
- State Unemployment Insurance (SUI)
- Accidental Death & Dismemberment (per full time employee)
- Hospital Insurance Premium (per full time employee)
- Dental Insurance Premium (per full time employee)

Budget Categories (continued)

Operating Expenses are supplies, materials, and other consumable items which are often purchases related to duties or functions of the division. Examples include gasoline, small tools, office supplies, chemicals for water treatment, and painting supplies.

Services Expenses are items which come from providing a service to the department. Such as electricity, postage, internet, and professional services.

Capital Outlays are items over \$5,000 and are likely to become a fixed asset or part of the City's inventory. Examples are items such as heavy equipment and vehicles.

OTHER BUDGET TERMS:

Non-departmental are line items not assigned to a specific function or division. It can include items such as Community Promotions, Detention Center Per Diem, Homeless Services, and Budgeted Reserves.

Debt Services is a required annual principal and interest payments on debt which the debt was issued.

Transfers relates to the transfer of revenues or financial resources from one fund to another.

Unreserved (unappropriated) Surplus are received revenues which are higher than projected and/or the budget expenditures are less than projected - the year ends in a surplus. These funds remains in their fund and become part of the fund balance. Surplus funds are subject to the same spending limitation as the original source of the funds.



Columbia Fun Fact: The first textile mill run completely by electricity in the world opened in Columbia in 1894. The enormous red brick building that housed the mill is now home to the South Carolina State Museum. You can still see tiny bits of the mill's spinning machinery that became embedded in the original wooden floors.

2023-2024 Budget Focus

The Budget Focus is based on the investments in the City Council's Seven Strategic Outcomes below:

Economic Growth:

- Implementing the Economic Development Strategic Plan & restructured functions
- · Working with partners to provide technical assistance for our small businesses
- Develop capacity to create a pipeline for minority and women water and sewer professionals

Safe Communities:

- Competitive pay plan for firefighters and police officers based on a new step pay plan
- Utilizing technology in delivery of public safety service
- Implementing alternative service delivery solutions to address impacts on workload

Organizational Effectiveness:

- City Manager's Retention & Recruitment Initiative aims to improve organizational culture and performance
- Prioritizing employee compensation adjustments, an interactive and engaging evaluation system, training and leadership development

Communications:

- Developing and implementing a comprehensive communication strategy
- Host development clinics to educate customers and facilitate communication between staff and developers

Beautification and Appearance:

• Expansion of beautification initiative in addressing our gateways, main thoroughfares and medians with painting, plantings and cleanings

Built Infrastructure:

- Continuation of capital replacement program for rolling stock and technology upgrades
- Provides funding for Capital Improvement Program addressing water quality, sewer system rehabilitation, storm drain and nuisance flooding, parking decks and city parks

Vibrant Community:

- · Public art initiative in our neighborhood districts
- Quantifying special events and the assistance provided to event organizers by developing a needed permitting and fee structure

Approved Budget = Strategic Outcomes

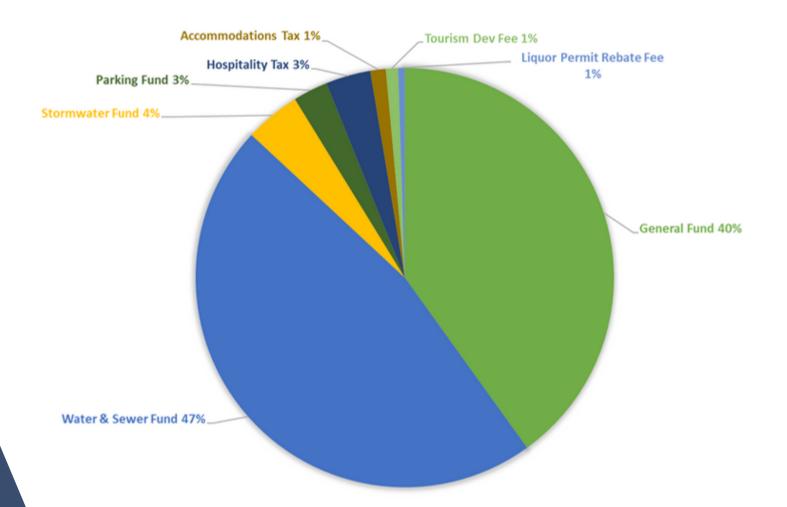
Top 10 Budget Takeaways for Fiscal Year 2023-2024

- 1. The Approved Budget is in balance.
- 2. Total Operating Budget is \$425,787,861.
- 3. Total Capital Improvements Budget is \$111,859,744 for investments in water, wastewater, stormwater, parking, and parks facilities.
- 4. City Manager's budget does not include a property tax increase. The rate of 93.8 mills is the same tax rate as prior year. City homeowner's portion of their property tax bill remains approximately 17% of their total property tax bill.
- 5. Approximately \$3M budgeted toward Employee Retention and Recruitment Initiative by the City Manager to improve organizational culture and performance. In addition, the budget funds a competitive pay plan for sworn police and firefighters based on a new pay structure that incorporates salary progressions through steps and funds a market rate adjustment for all other employees citywide.
- 6. The budget includes water and sewer rate adjustment of 5% and is the first year of a 5-year plan of programmed rate increases to ensure sustained health of the utility system.
- 7. The revenues generated from the water and sewer rate increase will contribute funds toward the \$93,000,000 system-wide capital improvement program, including water quality, system rehabilitation, sewer system capacity and treatment plant rehabilitation projects.
- 8. The budget includes 10% increase in Fire Hydrant Fee that directly impacts Fire service delivery and the competitive pay plan.
- 9. A focus on quantifying the many services provided for special events and the assistance provided to event organizers by reviewing the various functions and developing a needed permitting and fee structure.
- 10. Emphasis on beautification and appearance in addressing our gateways, main thoroughfares and medians with painting, plantings and cleanings. Providing a vibrant community through a focus on arts and culture initiatives.

Columbia Fun Fact: Columbia is the first city in the US named for Christopher Columbus. The name Columbia won over the other popular option, Washington.

Courtesy of: https://discoversouthcarolina.com/articles/10-things-you-might-not-know-about-columbia-sc

Fiscal Year 2023-2024 Operating Funds Summary



General Fund: \$170,591,313

Parking Fund: \$11,457,300

Storm Water: \$18,256,762

Water & Sewer: \$199,479,255

Hospitality Fund: \$14,740,024

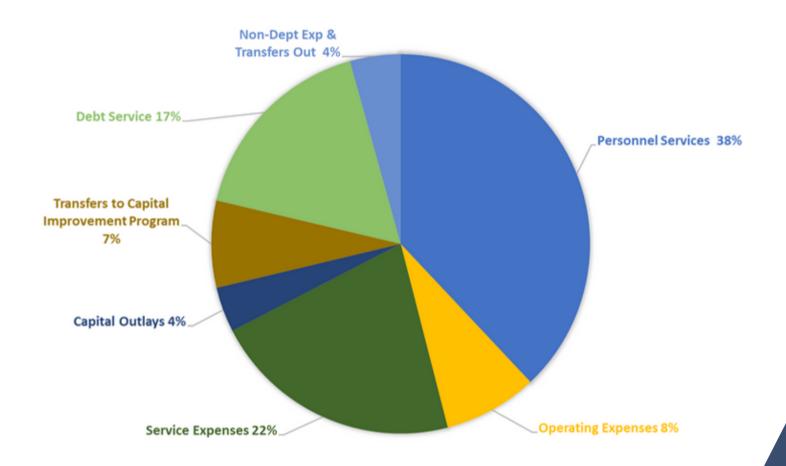
Accommodations: \$5,093,207

Tourism Development Fee: \$4,020,000

Liquor Permit Rebate Fee: \$2,150,000

TOTAL: \$425,787,861

Fiscal Year 2023-2024 Budget By Categories



Service Expenses: \$91,227,720

Operating Expenses: \$34,107,681

Personnel: \$161,734,586

Capital Outlay: \$16,416,743

Transfers to

Capital Improvement Program: \$31,539,832

Debt Services: \$72,368,547

Non-Department Expenses &

Transfers Out: \$18,392,751

TOTAL: \$425,787,860

Fiscal Year 2023-2024 General Fund Highlights

- Inflationary impacts along with items such as personnel, fuel, and fleet repairs are a major cost drivers of the General Fund
- Public Safety Retention and Recruitment Efforts
 - Step Pay Plan
 - Marketing efforts to recruit
 - Alternative service delivery
- Employing more technology to improve service delivery and efficiencies
- · Continuation of the Beautification projects of the entrance ways and main thoroughfares into Columbia
- Programming improvements to activate our parks and recreation programs
- Richland County Associated Services requirements:
 - Alvin S. Glenn Detention Center \$500,00
 - 5th Circuit Solicitor's Office \$215,817
 - Public Defender's Office \$225,000
- Debt Services and Capital Lease
 - The budgets are at \$3.6 million with a slight reduction of \$478,658 from current year debt schedule
 - Payment on capital lease purchase (financing) for the capital replacement program is budgeted just under \$6.2 million
 - Includes issuance of capital lease for Fiscal Year 2023-2024 of \$9 million same as previous year

Technology: Technology reaches all divisions of the City. It is an important component that ensures smoother and more effective service to the public. Generally speaking, most software requires continuous costs, such as the First Due software used by the City Fire Department. This allows them to work more efficiently and improves the allocation of personnel for the fire services and assists with proper staffing and shift management. Another incurred software cost is for the Annual Renewal of Microsoft Suite 365. This will become a recurring cost each year and the software is used across the departments in the City to better serve the citizens of the City of Columbia.

Public Safety: In order to keep the people who live, work, and visit the City, consistent updates of the Citywide Security systems in place are needed. Another safeguard item within this budget are the police body cameras. This helps with the safety of our citizens and officers while on patrol.

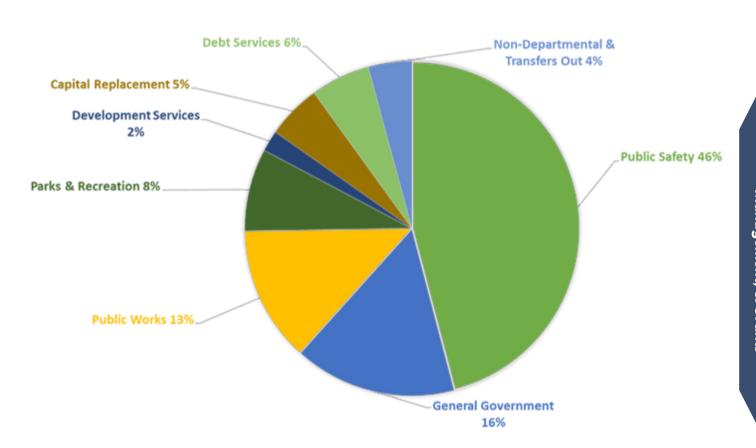
In order to recruit and retain more sworn police officers and firefighters, a new step pay plan will be incorporated. This will work towards filling open vacancies in both departments and also bringing the pay range into a comparable range to other police and fire departments at this time.

Parks and Recreation has many goals for this coming year. Along with its current programs and services, they are working towards increased programming for senior activities, staff training, the replacement of site furnishings such as bleachers, trash receptacles, picnic benches and bike racks. They continue to strive to provide vibrant greenspaces while ensuring a safe and sustainable neighborhood area where children, adults and seniors can thrive and live healthy and actives lives.

Human Resources is working on the retention of the City's workforce (which coincides with City Manager Wilson's Recruitment and Retention Plan) as their continued effort after staffing losses over the last few years. Along with recruitment and retention, they are putting forth effort to streamline the onboarding process and broadening professional development and training across the City's divisions & departments.

Fiscal Year 2023-2024 Overview: General Fund Expenditures

Expenditure Type	FY 21/22 Actual	FY 22/23 Budget	FY 23/24 Projected	Difference	Change
Public Safety	\$71,038,129	\$76,306,633	\$76,466,662	\$140,029	0.18%
General Government	\$20,810,076	\$24,985,163	\$28,562,642	\$3,577,479	12.53%
Public Works	\$18,932,818	\$20,571,985	\$23,782,587	\$3,210,602	13.5%
Parks & Recreation	\$12,094,876	\$13,164,236	\$14,270,965	\$1,106,729	7.76%
Development Services	\$3,009,182	\$3,318,745	\$3,537,588	\$218,840	6.19%
Capital Replacement	\$5,6366,060	\$9,000,000	\$9,000,000	\$0	0%
Debt Services	\$9,964,760	\$10,803,292	\$7,818,238	(\$2,985,057)	(38.18%)
Non-Department and Transfers Out	\$735,858	\$6,660,540	\$7,152,631	\$492,091	6.88%
Total	\$141,951,759	\$164,810,594	\$170,591,313	\$5,760,719	3.38%

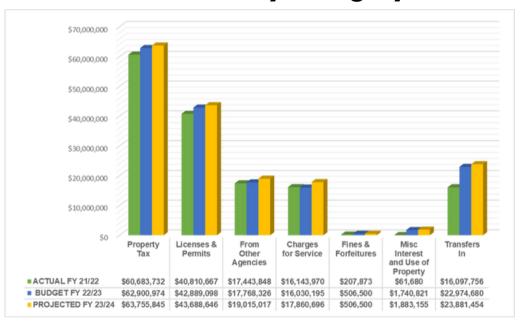


Fiscal Year 2023-2024 Overview: Projected Revenues and Transfers In

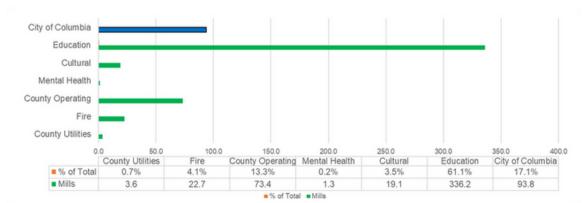
The total projected revenues and transfers-in amount to \$170.6 million which is a net increase of \$5.7 million or 3.5% over current year budget. Revenues are projected at \$146,709,859 which is an increase of \$4.8 million or 3.4% over the current year budget. Property Taxes, Licenses & Permits make up 63% of total budget with a Property Tax Millage Rate of 93.8 Mils. This represents no change from the prior year and represents only 18% of total property tax bill for residential homeowner. This fiscal year's revenue projection also includes 10% adjustment in Hydrant Fees on Columbia Water bills.

Funding included in the transfers in totals \$23.8 million representing an increase of \$906,774 or 3.9% over current year budget. It comprises an indirect cost allocation of \$5.3 million and also the use of \$3 million in fund balance and \$2 million in remaining American Rescue Plan funds.

General Fund Revenues by Category Over Time

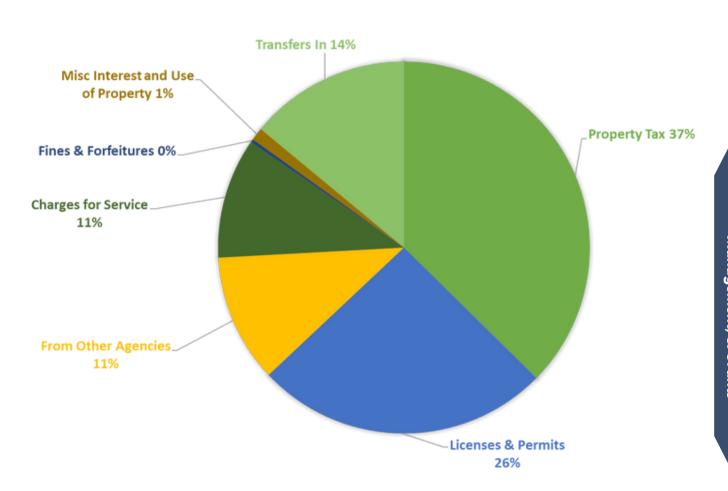


2022 Millage Schedule: Richland County - City of Columbia



Fiscal Year 2023-2024 General Fund Revenues and Transfers In

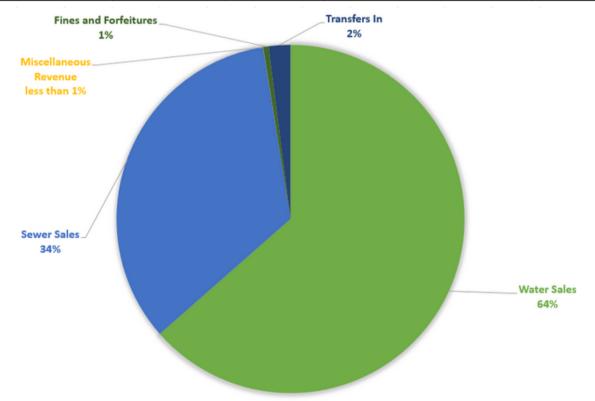
Revenue Type	FY 21/22 Actual	FY 22/23 Budget	FY 23/24 Projected	Difference	Change
Property Tax	\$60,683,732	\$62,900,974	\$63,755,845	\$854,871	1.3%
Licenses & Permits	\$40,810,667	\$42,889,098	\$43,688,646	\$799,548	1.8%
From Other Agencies	\$17,443,848	\$17,768,326	\$19,015,017	\$1,246,691	6.6%
Charges For Services	\$16,143,970	\$16,030,195	\$17,860,696	\$1,830,501	10.2%
Fines & Forfeitures	\$207,873	\$506,500	\$506,500	\$0	0.0%
Miscellaneous Interest & Use Of Property	\$61,680	\$1,740,821	\$1,883,155	\$142,334	7.6%
Transfers In	\$16,097,756	\$22,974,680	\$23,881,454	\$906,774	3.8%
Total	\$151,449,526	\$164,810,594	\$170,591,313	\$5,780,719	3.5%



Fiscal Year 2023-2024 Overview: Water and Sewer Revenues

The projected revenues for Water & Sewer are \$199,479,255 which shows an increase of 9% over the current year's budget. This includes a 5% rate adjustment to water and sewer rates to which will generate \$8.8M in additional revenue. This increased revenue from the rate increase will assist in the funding of the capital improvement program for Water & Sewer, which are budgeted at \$93M for Fiscal Year 2023-2024.

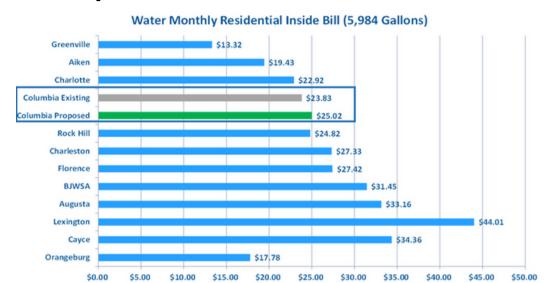
Revenue Type	FY 21/22 Actual	FY 22/23 Budget	FY 23/24 Projected	Difference	Change
Water Sales	\$108,471,613	\$111,844,661	\$126,26,489	\$14,881,828	11.7%
Sewer Sales	\$64,558,648	\$65,509,399	\$67,699,312	\$2,189,913	3.2%
Miscellaneous Revenue	N/A	\$31,222	\$27,994	-\$3,228	-11.5%
Fines and Forfeitures	\$2,523,905	\$656,516	\$1,000,000	\$343,484	34.3%
Transfers In	\$33,288,587	\$4,439,333	\$4,025,460	-\$413,873	-10.3%
Total	\$208,842,753	\$182,481,131	\$199,479,255	\$16,998,124	8.5%



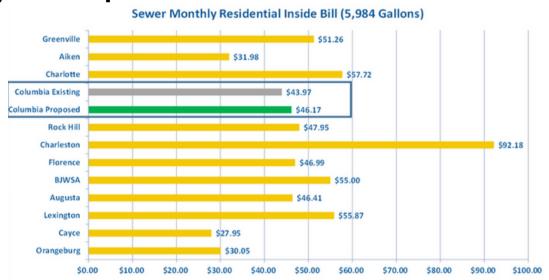
Why a rate increase on water and sewer fees?

To start with, basic services and public safety are a priority as a utility provider. It is our responsibility to provide clean drinking water and keeping our environment safe and sanitary at the same time by complying with regulations for the treatment of water and sewer. It also includes the cost of fire protection and customer service when citizens require assistance. It is a cost-based approach based on the demand and service characteristics of the city's customer needs.

Utility Bill Comparisons - Water Residential



Utility Bill Comparisons - Sewer Residential



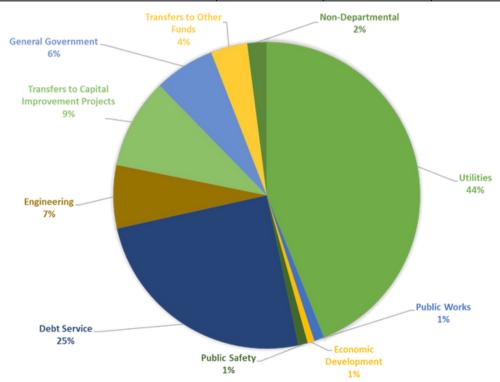
Utility Bill Impacts - Residential

					١	Vater				•	Sewer					Tot	tal		
	Usage	Usage	E	dsting	Pr	oposed	Bill Diff	E	xisting	Pr	oposed	Bill Diff	E	xisting	Pr	oposed	Bill Diff	Ві	II Diff
_	CF	Gallons		\$		\$	%		\$		\$	%		\$		\$	%		\$
	0	0	\$	8.53	\$	8.96	5.00%	\$	8.53	\$	8.96	5.00%	\$	17.06	\$	17.91	5.00%	\$	0.85
	100	748	\$	8.53	\$	8.96	5.00%	\$	12.96	\$	13.61	5.00%	\$	21.49	\$	22.56	5.00%	\$	1.07
	200	1,496	\$	8.53	\$	8.96	5.00%	\$	17.39	\$	18.26	5.00%	\$	25.92	\$	27.22	5.00%	\$	1.30
	300	2,244	\$	8.53	\$	8.96	5.00%	\$	21.82	\$	22.91	5.00%	\$	30.35	\$	31.87	5.00%	\$	1.52
	400	2,992	\$	11.59	\$	12.17	5.00%	\$	26.25	\$	27.56	5.00%	\$	37.84	\$	39.73	5.00%	\$	1.89
	500	3,740	\$	14.65	\$	15.38	5.00%	\$	30.68	\$	32.21	5.00%	\$	45.33	\$	47.60	5.00%	\$	2.27
	600	4,488	\$	17.71	\$	18.60	5.00%	\$	35.11	\$	36.87	5.00%	\$	52.82	\$	55.46	5.00%	\$	2.64
	700	5,236	\$	20.77	\$	21.81	5.00%	\$	39.54	\$	41.52	5.00%	\$	60.31	\$	63.33	5.00%	\$	3.02
Avg. Use	800	5,984	\$	23.83	\$	25.02	5.00%	\$	43.97	\$	46.17	5.00%	\$	67.80	\$	71.19	5.00%	\$	3.39
	900	6,732	\$	26.89	\$	28.23	5.00%	\$	48.40	\$	50.82	5.00%	\$	75.29	\$	79.05	5.00%	\$	3.76
	1,000	7,480	\$	29.95	\$	31.45	5.00%	\$	52.83	\$	55.47	5.00%	\$	82.78	\$	86.92	5.00%	\$	4.14
	1,100	8,228	\$	33.01	\$	34.66	5.00%	\$	57.26	\$	60.12	5.00%	\$	90.27	\$	94.78	5.00%	\$	4.51
	1,200	8,976	\$	36.07	\$	37.87	5.00%	\$	61.69	\$	64.77	5.00%	\$	97.76	\$	102.65	5.00%	\$	4.89
	1,300	9,724	\$	39.13	\$	41.09	5.00%	\$	66.12	\$	69.43	5.00%	\$	105.25	\$	110.51	5.00%	\$	5.26
	1,400	10,472	\$	42.19	\$	44.30	5.00%	\$	70.55	\$	74.08	5.00%	\$	112.74	\$	118.38	5.00%	\$	5.64
	1,500	11,220	\$	45.25	\$	47.51	5.00%	\$	74.98	\$	78.73	5.00%	\$	120.23	\$	126.24	5.00%	\$	6.01
	1,600	11,968	\$	48.31	\$	50.73	5.00%	\$	79.41	\$	83.38	5.00%	\$	127.72	\$	134.11	5.00%	\$	6.39
	1,700	12,716	\$	51.37	\$	53.94	5.00%	\$	83.84	\$	88.03	5.00%	\$	135.21	\$	141.97	5.00%	\$	6.76
	1,800	13,464	\$	54.43	\$	57.15	5.00%	\$	88.27	\$	92.68	5.00%	\$	142.70	\$	149.84	5.00%	\$	7.14
	1,900	14,212	\$	57.49	\$	60.36	5.00%	\$	92.70	\$	97.34	5.00%	\$	150.19	\$	157.70	5.00%	\$	7.51
	2,000	14,960	\$	60.55	\$	63.58	5.00%	\$	97.13	\$	101.99	5.00%	\$	157.68	\$	165.56	5.00%	\$	7.88

Fiscal Year 2023-2024 Overview: Water and Sewer Expenditures

With the projected budget of \$199,479,255 showing an increase of 9% over current year, the budget priorities of the Water & Sewer Group are to offer efficient service delivery, provide process improvement, and the continued enhancement of customer service. The departmental operating budgets represent \$120,036,283 which is an increase of 14% over the current year's budget. A large portion of operating costs are associated with electricity usage at water and waste water treatment plants, chemicals for water and wastewater treatment, non-capital maintenance projects, contractor services, and the purchase of capital equipment contribute to the key expenditures for the Water & Sewer group.

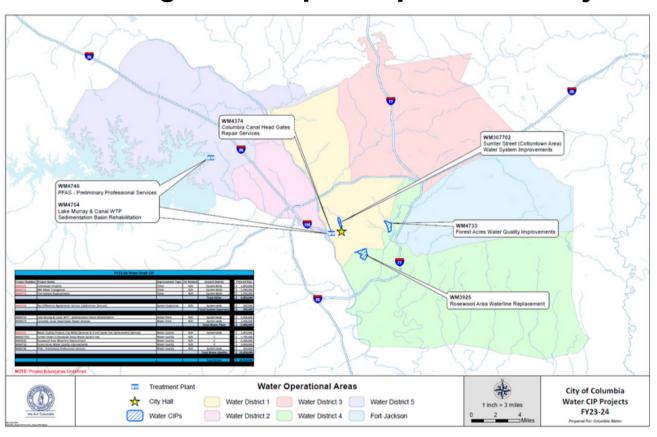
Expenditure Type	FY 22/23 Budget	FY 23/24 Projected	Difference	Change
Utilities	\$76,872,947	\$87,583,575	\$10,710,628	13.9%
Public Works	\$1,357,333	\$2,124,871	\$767,538	56.6%
Economic Development	\$1,267,34	\$1,445,656	\$178,309	14.1%
Public Safety	\$1,957,432	\$1,980,801	\$23,369	1.2%
Debt Service	\$48.393.6600	\$49,524,658	\$1,125,998	2.3%
Engineering	\$11,238,701	\$13,301,522	\$2,062,821	18.4%
Transfer to Capital Improvement Projects	\$16,000,000	\$19,000,000	\$3,000,000	18.8%
General Government	\$13,000,926	\$12,761,108	(-\$239,818)	-1.8%
Transfers to Other Funds	\$7,139,680	\$7,698,280	\$558,600	7.8%
Non-Departmental	\$5,248,105	\$4,058,784	(-\$1,189,321)	-22.7%
Total	\$182,482,131	\$199,479,255	\$16,998,124	9.3%

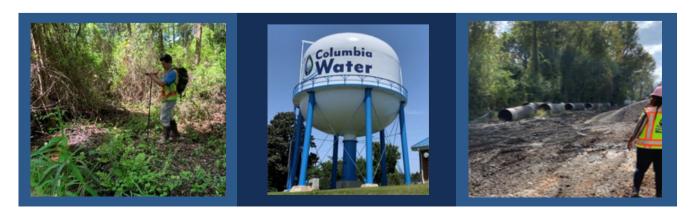


Fiscal Year 2023-2024 Water and Sewer Capital Improvement Program

The Capital Improvement Program is in place to assist with the planning of and budgeting for large improvement projects. The projects are generally larger in scope and be able to support the city and its citizens by upgrading existing systems along with develop new construction when needed. Capital funds are specifically dedicated for these projects and can be planned over the course of multiple years for completion. This type of program can create an advantage by forecasting the necessities of community growth and development and avoid issues in the future of overburdening equipment and work towards the reduction of failures of the systems.

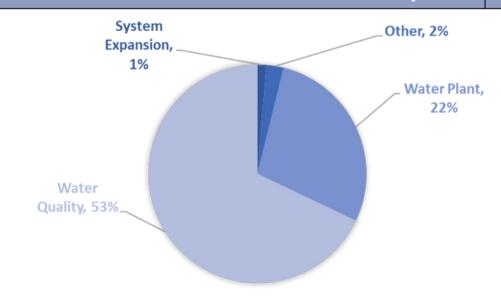
Fiscal Year 2023-2024: Drinking Water Capital Improvement Projects



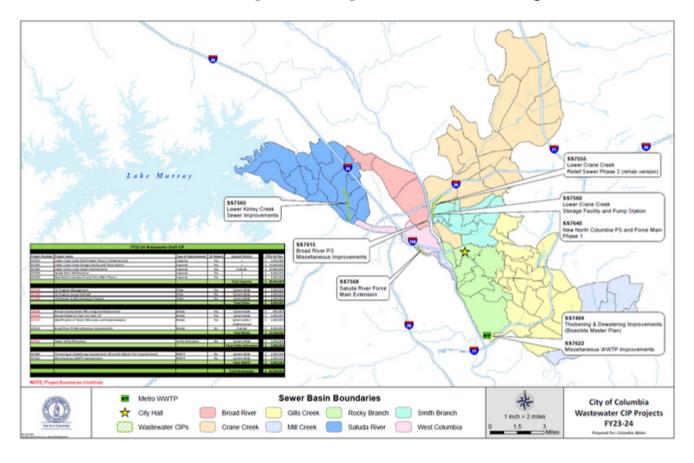


Fiscal Year 2023-2024: Drinking Water Capital Improvement Projects

Project Number	Project Name	Improvement Type	F	Y23-24 Plan
WM4323	Unforeseen Projects	Other		2,850,000
WM4701	AMI Meter Changeouts	Other	\$	2,500,000
WMXXXX	Fire Hydrant Replacements	Other	\$	1,500,000
		Total	\$	6,850,000
WM3358	Pay Difference Agreements Various Subdivisions (Annual)	System Expansion	\$	200,000
		Total	\$	200,000
WMXXXX	Lake Murray & Canal WTP - Sedimentation Basin Rehabilitation Water Plant		\$	4,000,000
WM4374	Columbia Canal Head Gates Repair Services	Water Plant	\$	2,400,000
		Total	\$	6,400,000
WM3001	Water Quality Projects City Wide (Services & 2-inch water line replacement) (Annual)	Water Quality	\$	2,850,000
WM307702	Sumter Street (Cottontown Area) Water System Improvements	Water Quality	\$	2,700,000
WM3925	Rosewood Area Waterline Replacement	Water Quality	\$	6,300,000
WM4733	Forest Acres Water Quality Improvements	Water Quality	\$	3,000,000
WM4746	PFAS - Preliminary Professional Services	Water Quality	\$	200,000
		Total	\$	15,050,000
		tal Divisiont Conta	6	28 F00 000
		tal Project Costs	Ф	28,500,000



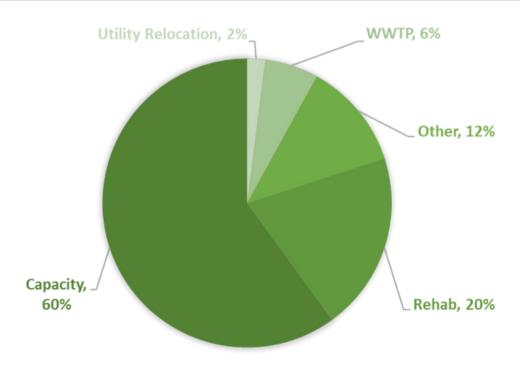
Fiscal Year 2023-2024: Wastewater Capital Improvement Projects



Project Number	Project Name	Improvement Type	FY23-24 Plan
SS7555	Lower Crane Creek Relief Sewer Phase 2 (rehab version)	Capacity	\$ 1,000,000
SS7560	Lower Crane Creek Storage Facility and Pump Station	Capacity	\$ 19,500,000
SS7565	Lower Kinley Creek Sewer Improvements	Capacity	\$ 10,900,000
SS7568	Saluda River FM Extension	Capacity	\$ 4,000,000
SSxxxx	New North Columbia PS and Force Main Phase 1	Capacity	\$ 3,000,000
		Total	\$ 38,400,000
SS7236	CD Program Management	Other	\$ 4,000,000
SS7286	CE Projects not yet Defined	Other	\$ 2,000,000
SS7288	Unforeseen & Miscellaneous Projects	Other	\$ 2,000,000
		Total	\$ 8,000,000

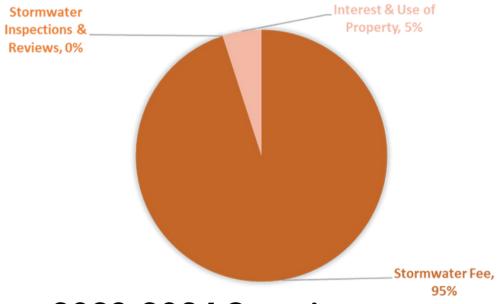
Fiscal Year 2023-2024: Wastewater Capital Improvement Projects

Project Number	Project Name	Improvement Type		FY23-24 Plan
SS6786	Annual Gravity Sewer MH Lining and Replacement	Rehab	\$	600,000
SS6966	Annual Rehab on lines less than 15"	Rehab	\$	3,500,000
SS7287	Identification of future SSES areas and Implementation	Rehab	\$	1,000,000
SS7615	Broad River PS Miscellaneous Improvements	Rehab	\$	8,000,000
		Total	\$	13,100,000
SS7561	Sewer Utility Relocation	Utility Relocation	\$	1,000,000
		Total	\$	1,000,000
SS7484	Thickening & Dewatering Improvements (Biosolids Master Plan Improvements)	WWTP		2,000,000
SS7622	Miscellaneous WWTP Improvements	WWTP	\$	2,000,000
		Total	\$	4,000,000
		Total Project Costs	\$	64,500,000



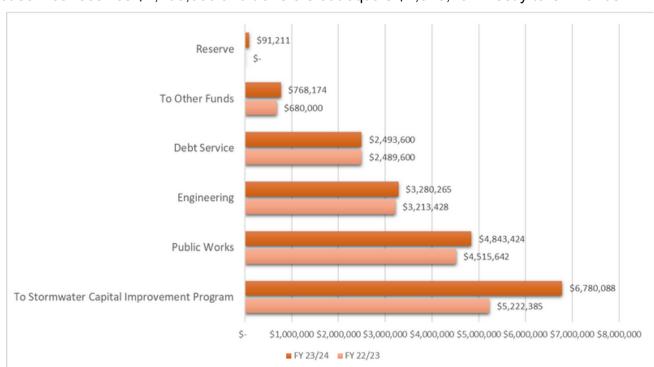
Fiscal Year 2023-2024 Overview: Stormwater Revenues

The projected revenues for the coming fiscal year are \$18,256,762 showing an increase of 13% over last year's budget. There will be no rate increase for this fiscal year for stormwater and revenues show an increase based on actual collections of prior year actual collections. Stormwater fees make up the majority of the revenue for the stormwater fund at this time.

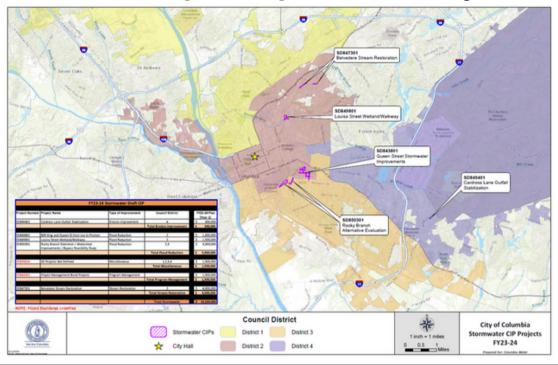


Fiscal Year 2023-2024 Overview: Stormwater Expenditures

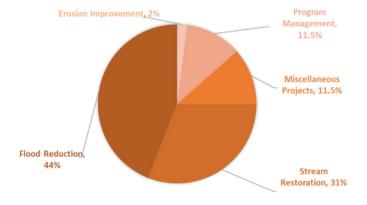
The total expenditure budget is \$18,256,762 showing an increase of 13% over last year's budget. The departmental operating services budget total \$8.2 million with a 6% increase over last year. Debt service receives \$2,493,600 and transfers out equals \$7,548,262 mostly to CIP funds.



Fiscal Year 2023-2024 Proposed: Stormwater Capital Improvement Projects



Project Number	Project Name	Improvement Type	F	723-24 Plan
SD849401	Cardross Lane Outfall Stabilization	Erosion Improvement	\$	300,000
		Total	\$	300,000
SD843801	800 King and Queen St from Lee to Preston	Flood Reduction	\$	1,300,000
SD849801	Louisa Street Wetland/Walkway	Flood Reduction	\$	1,500,000
SD850301	Rocky Branch Detention-Watershed Improvements- Bypass Feasibility Study	Flood Reduction	\$	3,000,000
		Total	\$	5,800,000
SD839824	SD Projects Not Defined	Miscellaneous	\$	1,500,000
		Total	\$	1,500,000
SD845001	Project Management-Bond Projects	Program Management	\$	1,500,000
		Total	\$	1,500,000
SD847301	Belvedere Stream Restoration	Stream Restoration	\$	4,000,000
		Total	\$	4,000,000
		Total Stormwater	\$	13,100,000

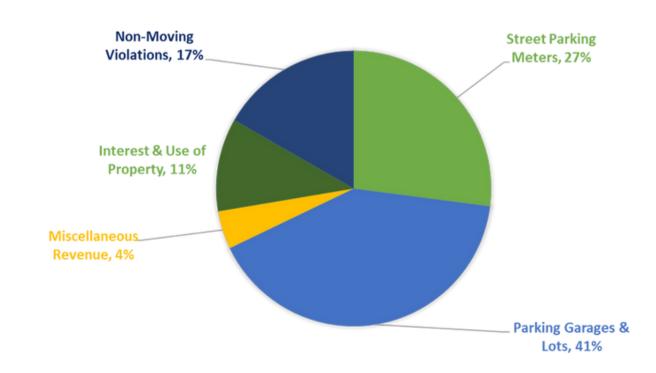


Fiscal Year 2023-2024 Overview: Parking Fund Revenues and Transfers In

The City of Columbia Parking Services Department provides citizens, businesses, and visitors with parking programs for on-street, garage, and lot parking; enforcement of parking regulations; assistance with neighborhood parking problems; and works with the City's economic development offices to assist in providing parking for businesses. The parking fund revenues, along with funds transferred in, total \$11,457,300 showing a 12% increase from current budget year funds.

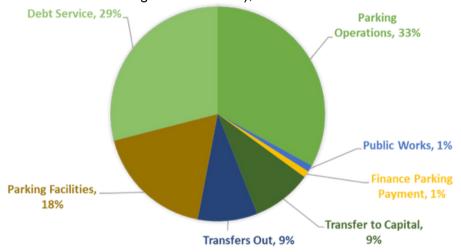
After reduced revenue due to the pandemic years, collections are displaying a trend back towards normal funding levels. This includes an increase of the parking decks and lots incorporating a full year of collections from the two new decks of the Sabal and Freed locations. With the City hosting more events, the Special Events parking continues to rise as well. There is an addition of \$252,500 in interest and a fund balance of \$1 million from the parking capital improvement program to round out the revenues for fiscal year 2023-2024 for the parking division.

Revenue Type	FY 22/23 Budget	FY 23/24 Projected	Difference	Change
Street Parking Meters	\$3,255,774	\$3,100,00	(-\$155,774)	-5.0%
Parking Garages & Lots	\$3,753,974	\$4,676,800	\$922,826	19.7%
Miscellaneous Revenue	\$235,800	\$512,000	\$276,200	53.9%
Interest & Use of Property	\$1,159,454	\$1,252,500	\$93,046	7.4%
Non-Moving Violations	\$1,833,700	\$1,916,000	\$82,300	4.3%
Total	\$10,238,702	\$11,457,300	\$1,218,598	10.6%



Fiscal Year 2023-2024 Parking Fund Expenditures & Transfers Out

- The parking division is continuing to focus on improving operations and customer service by incorporating effective and innovative tools. Also, a parking study has been completed and a review of recommendations is forthcoming. The parking fund budget is \$11,457,300 displaying a 12% increase from the current budget year.
- Departmental operating budgets represent \$5,550,489 with a 6% increase over current year.
- The parking fund is responsible to support over 3,000+ monthly parkers along with 3,806 on-street parking meters and 1,338 Passport parking spaces. It also funds eight (8) parking decks, eleven (11) lots, and service for residential parking districts.
- Other expenditures include the parking capital improvement program of \$1,9000,568; debt service of \$3,060,243 (this is based on the existing debt schedule); and a transfer to the General Fund of \$500,000.



Fiscal Year 2023-2024 Parking System Capital Improvement Program

The investments below are to address the urgent capital needs of the City of Columbia's parking facilities. All of the the parking decks around the city service hotels, convention centers, special events and also daily visitors to the Capital City.

Project Location	Fiscal Year 2023-2024
Arsenal Hill	\$200,000
Lady Street	\$221,022
Sumter Street	\$475,100
Taylor Street	\$559,888
Washington Street	\$444,557
Total Parking CIP	\$1,900,568

Fiscal Year 2023-2024 Special Revenues

There are four specific special revenues in this fiscal year's budget:

- 1. Hospitality Tax: A 2% Hospitality Tax is collected on all prepared food and beverages sold in the City of Columbia. This in turn becomes the funds for the Hospitality Tax Grant Program.
- 2. Accommodations Tax: charged for items such as hotel rooms, campground sites, and other places of lodging/sleeping accommodations
- 3. Tourism Development Fee: a fee imposed on hotel, motel, and other accommodations which in turn is used to improve and increase attraction of tourism to the City.
- 4. Liquor Permit Rebate Fee: a fee charged to allow the temporary sale of beer and wine during a special event that does not hold a license otherwise. A resolution is presented to the Mayor and City Council and they must approve it.

Fiscal Year 2023-2024 Hospitality Tax Revenue

These funds may be used for organizations/events/programs that promote the attraction of tourism and dining within the city limits. Grant applications are considered eligible when they meet South Carolina State Law restrictions on the use of Hospitality Tax funds and when they meet City of Columbia Guidelines.

- Projected budget is \$14,740,024 for fiscal year 2023-2024 with revenues totaling \$13,489,068 which is a 6% increase over the current year.
- A fund balance of \$1,250,956 will be included.

Fiscal Year 2023-2024 Hospitality Tax Expenditures

A total of \$3,268,000 was awarded to grant applicants by the City Council. Line item groups have been awarded an additional \$2,680,000. Debt service will receive \$4 million.

Also, \$2,644,176 has been budgeted for City Council initiatives. These include:

- Public Art initiatives in neighborhoods
- · City Marketing and Promotion
- Expansion of Clean and Safe to Elmwood Corridor
- Roadway bollards for entertainment and hospitality districts
- · Capital investments in parks and recreation



Fiscal Year 2023-2024 Accommodations Tax Revenue

This 2% tax is distributed by the State of South Carolina to the City of Columbia using a formula based on the accommodations taxes collected within the city limits. The first \$25,000 of this revenue must go to the City's operating fund based on South Carolina state law.

After the first \$25,000 is allocated to the General Fund, 35% of the funding is to be used for tourism advertising and promotion and the remainder of the monies must be used for tourism-related expenditures. An Accommodations Tax Committee recommends how the money should be distributed and the City Council makes the final decision of how the remaining funding is disseminated.

With the return of in-person events and activates, the collection of this tax has significantly improved.

- Projected budget is \$5,093,207 for fiscal year 2023-2024 with revenues totaling \$2,950,000 which is a 11% increase over the current year.
- A fund balance of \$2,143,207 will be included.

Fiscal Year 2023-2024 Accommodations Tax Expenditures

The required \$25,000 was transfers to the General Fund under SC law. Five percent is allocated for general purpose use (\$277,022). Also, funding for public restrooms facilities in the Main Street district was awarded \$230,000. Debt service will be credited with \$873,000 which will be used towards the Finaly Park Rehabilitation Project. A total of \$3,700,000 was awarded to grant applicants by the City Council.

- Capital City-Lake Murray County Regional Tourism Board: \$400,000
- City of Columbia Finlay Park Revitalization Debt Service & Public Facilities: \$1,000,000
- Columbia Metropolitan Convention & Visitors Bureau (DBA Experience Columbia): \$2,300,000



Fiscal Year 2023-2024 Tourism Development Fee

A 3% fee is imposed on hotels, motels, and other accommodations in the City of Columbia. A portion of this fee is then returned to the city to assist with increasing the attraction of and improving the services provided to tourists. Based on SC Code Section 4-10-910 and is imposed by a municipality where the state Accommodations Tax is a minimum of \$14 million in a fiscal year.

- Budget is projected at \$4,020,000 for fiscal year 2023-2024
- Expenditures and transfers out include \$1,000,000 for the Finlay Park Revitalization & Construction
 Project and the other funds are intended to be used for the City of Columbia Marketing and Promotion
 Initiative. A total budget for this is \$700,000 which will be split between Hospitality Tax and the Tourism
 Development fee.

Fiscal Year 2023-2024 Liquor Permit Rebate

A projected budget of \$2,150,000 with revenues anticipated at \$350,000. The fund balance in the amount of \$1,800,000 is being applied to the Owens Field Capital Improvement Project.

The principal use of the rebate is for capital improvements for tourism-related facilities and historic properties. A sizable quantity of the funds are associated with the City's historic properties which are managed by the Historic Columbia Foundation.

Fiscal Year 2023-2024 Special Revenue Funded Capital Projects

Fiscal Year 2023-2024 Special Revenue Funded Projects	Budgeted Amount	Funding Source
Park Improvements:		
Owens Field Site Improvements and Park Enhancements	\$1,800,000	FY 23/24 Liquor Permit Rebate
Hampton Park Playground Equpiment	\$150,000	FY 23/24 Hospitality Tax
Greenview Park & Columbia Tennis Center	\$634,176	FY 23/24 Hospitality Tax
Melrose Park	\$275,000	FY 23/24 Hospitality Tax
Bollards:		
Protective Barriers	\$1,000,000	FY 23/24 Hospitality Tax
Total of All Project Funds	\$3,859,176	

Fiscal Year 2023-2024 Ordinance Changes

Parks & Recreation User Fee Adjustments

Based on changes made within the Parks and Recreation division, a new ordinance was presented and passed. It includes updating and adding new parks to the existing schedules for fees and also amends park names where appropriate.

The ordinance states the following changes:

- Fee to reserve picnic shelters at Earlewood and Page Ellington Parks due to high volume and demand.
 - . It is currently a first come, first use system
 - Other shelters will still have no charge
 - Rate charge of \$40 per 4-block hour between 9:00 a.m. and 6:00 p.m.
- Updates the support fee for staff hourly rates
- Summer Camp increase Effective Summer Camp Season 2024

Camp	Current	Approved
Summer Day Camp	\$55 a week	\$85 a week
Cultural Arts Summer Camp	\$95 a week	No change
Cultural Arts 4-Day Camp	\$65 for four (4) days	No change
Cultural Arts Sepcialty Camp	\$40 minimum to \$80 maximum	No change
Sports Camp	\$55 a week	\$85 a week
Double Dutch Camp	\$55 a week	\$85 a week
Outdoor/Environmental Camp	\$125 a week	No change
After School Program	\$30 a week	\$40 a week
Whitewater Kids Club Camp	\$100 a week	No change

For more information, please visit: http://columbiacitysc.iqm2.com/Citizens/LegalNotice.aspx



City of Columbia Special Events Fees

Many City services are offered at no cost to an event promoter. The City incurs all of the cost of these services. Most Special Events are requested by external organizations or individuals and the services requested by these events are above and the normal course of the services offered by City departments.

As things change, more and more cities across South Carolina are charging for special event support when there is a need for the use of city or town equipment along with employees' time. User fees help support the use of city resources and assist with financing the government goods and services which are provided. The goal is to help offset costs of the city's services.

In 2022, the City of Columbia Police Department (currently in charge of the request for parade permit fees for special events in the city), received requests for:

- 321 Special Events
- Over 15,000 man hours (that's over 625 24-hour days worth of labor)
- 389 Special Events which included a one time Alcohol Beverage Permit (allowing them to sell beer and wine at the event)

As of June 2023, the City of Columbia Police Department have received requests for:

- 77 Special Events
- Over 3,300 man hours (that's over 137 1/2 24-hour days worth of labor)
- 126 Special Events which included a one time Alcohol Beverage Permit (allowing them to sell beer and wine at the event)

Types of Special Event Requests

Block Parties	Walks/Run Races	Parades
College & University Events	Neighborhood Association Meetings & Events	Private & Public Gatherings
Concerts	Protests	Religious Events
Festivals	Non-Profit Events	Road Closures

How the City Supports Special Events

Events can take place on an annual, monthly, weekly, or an as-needed basis. Different City Departments provide a variety of services for special events. Many of these city services are provided at no cost to the host organization. These events have been known to use public services for specific purposes and for a specific group. The goal of working with the organizers is to ensure a safe and fun event for people while have a minimal negative impact on the public resources and community.

Services that are being utilized by special events which currently include services fees:

- Rental of City Park Facilities
- Police Services
- Parade Permits
- Fire Prevention and/or Fire Marshal

Services which are being utilized for special events that currently have no charge are:

- Delivery and Pick Up of Barricades
- Delivery and Pick Up of Roll Carts
- Street Sweeping (before and/or after an event)
- Traffic Control/Management

These services include the use of City equipment and also City employees' time.

Starting January 1, 2024, the following schedule of Special Event Permit Processing Fees (below) will be imposed:

Event	Application Deadline	Permit Fee
Major Festival or Event May include: Outdoor entertainment, sale of food/beverages, service of alcohol, and/or generate revenue Expected attendance greater than 1,000		\$100.00
Festival or Event May include: Outdoor entertainment, sale of food/beverages, service of alcohol, and/or generate revenue Expected attendance less than 1,000	90 days prior to the event	
Parade, Procession, March, Road Race, Bicycle Race Includes the restriction or closure of roadway		
Private or Public Gathering May include: Sale or service of food/beverages, outdoor entertainment, and /or the service of alcohol	60 days prior to the event	\$50.00
Neighborhood Block Party or Walk Includes the restriction of sidewalk or residential street	60 days prior to the event	\$25.00

City of Columbia Road Closure Requests

Another item addressed for this Fiscal Year 2023-2024, is the incorporation of Road Closure Fees. There was no current charge to close a road partially or fully in the City limits. Road closures can affect businesses in the area along with residents and the community itself. Road Closure fee schedule is in effect starting January 1, 2024.

Road Closure Type	Application Deadline	Permit Fee	
Road Closure Request – City Center: Area bound by Elmwood Ave to Blossom St and Pickens St to Huger St Includes closure for crane operations, road work, etc.			
Full Road Closure	15 days prior to event	\$1,000 per day^	
Lane Closure	15 days prior to event	\$500 per day^	
Road Closure Request –anywhere other than City Center and neighborhood/residential areas: Includes closure for crane operations, road work, etc.			
Full Road Closure	15 days prior to event	\$500 per day^	
Lane Closure	15 days prior to event	\$250 per day^	
Road Closure Request – Neighborhood & Residential areas Areas designated as residential base zoning districts by the Unified Development Ordinance in Chapter 17 of City of Columbia Ordinances: Includes closure for crane operations, road work, etc.			
Full Road Closure	15 days prior to event	\$50 per day	

[^] A day is defined as 24 hours from 6:00 a.m. to 6:00 a.m. the following day.

Special Event Fees for City Services

Service	Rate	Additional Information
Public Works - Roll Carts	\$20.00 per cart	Delivery and pick up from site. Includes the disposal after pickup
Public Works Employee Onsite to Service Roll Carts	\$32.00 an hour per employee	Will handle the emptying of roll carts during the event.
Public Works Barricades	\$10.00 per barricade for first 50 barricades \$7.50 per barricade for 51+ barricades	Includes delivery and pick up from event. Number of barricades needed will be determined between CPD and the event coordinator to ensure public safety.
Public Works Street Sweeping	\$50.00 per hour	Arranged as needed and/or requested
Public Works Blower Operator	\$20.00 per hour per employee	Arranged as needed and/or requested
Public Works Traffic Electrician	\$60.00 per hour per employee	Arranged as needed and/or requested
Electricity Box Hookup	\$20.00 per box	As needed and/or requested
Water Tap Hookup	\$10.00 per tap	As needed and/or requested
Administration Fee	12% of total invoice	12% of total invoice for administrative fee

Modification of Fire Hydrant Fees

Based on Columbia City Code Sec. 23-146: Fire hydrant, fire protection, and sprinkler system charges, a fire hydrant charge is added to the water bills for out-of-city customers. Established in 1979, this fee is charged on their monthly water bill. The last increase was in July 2019.

These fees are used to help support the City's operation and maintenance of the fire systems. The access to water supply, the distribution of fire hydrants, and the testing of hydrants are major factors in determining the ISO rates in order to help keep insurance costs low for property owners. This rate adjustment will generate an estimated \$1.5 million dollars.

Fee Type	Current Rate	New Rate
Residential, single unit	\$10.00	\$11.00
Residential, multi-unit (Served by one meter) First unit Each additional unit	\$10.00 \$7.50	\$11.00 \$8.25
Small business	\$12.50	\$13.75
Commercial	\$22.50	\$24.75
Heavy commercial or light industry	\$42.50	\$46.75
Industry	\$55.00	\$60.50

Modification of Police False Alarm Fees

Based on the City ordinance 10-2: False Security Alarm User Fee, the following changes have been approved. There has been an increasing amount of false alarm calls for the City of Columbia Police Department. Here is a breakdown of the numbers for 2022:

- Total calls for service: 165.435
- Total alarm calls (police response only): 4,768
- Total false alarms (police response only): 4,490
- 94% of alarm calls were false alarms
- Out of 165,435 calls annually, false alarm calls accounted for 3% of calls with an average of 12.3 false alarm calls a day.

Fee Type	Current Fee	New Fee
1st or 2nd occurrence	no charge	no charge
3rd occurrence	\$25.00	\$100.00
4th-7th occurrence	\$100.00	\$100.00
8th-9th occurrence	\$100.00	\$250.00
10th occurrence or more	\$100.00	\$500.00

For more information, please visit: http://columbiacitysc.iqm2.com/Citizens/LegalNotice.aspx

Office of Budget, Program Management, & Grants

City by the Numbers Fiscal Year 2023-2024





2,100+



7,500+



100+
fferent Services



12City Fire Stations



18
Police
Stations



1,204,000+Annual
911 Calls



4,500+ Fire Hydrants





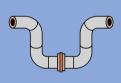
63,700+ Sewer Customers



485 MILES of Storm Drains



155,371 Water Customers



2,600+ MILES of Water Lines











2 Water Treatment Plants Treating21+ Billion Gallons Per Year

1 Wastewater Treatment Plant Treating13+ Billion Gallons Per Year



GO Bond Rating & Water & Sewer Revenue Bonds



\$425,787,861
Fiscal Years 23/24
www.columbiasc.gov

City of Columbia

City Leaders

Mayor

Daniel J. Rickenmann

Council Members

Councilman Howard E. Duvall, Jr.

Councilwoman Aditi Bussells

At Large

At Large

Councilwoman Tina N. Herbert

Councilman Edward H. McDowell, Jr.

District 1

District 2

Councilman Will Brennan

Councilman Peter M. Brown

District 3

District 4

City Manager

Teresa Wilson

Assistant City Managers

Henry M. Simons

Clint E. Shealy

Operations

Columbia Water

Jeff Palen, CFO

Missy A. Gentry

Economic & Financial Services

Development

Pamela R. Benjamin Administrative Services

Department Heads

Wendy L. Royal

911 Emergency Communications

Sylvia White Information Technology

Teresa Knox

Missy Caughman

City Attorney

Office of Budget, PMO & Grants

Felicia Kilgore

Ayesha Driggers

Community Development

Office of Business Opportunities

Jessica Mangum

Randy Davis

Chief Administrative Judge

Parks & Recreation Director

Ryan Coleman

William "Skip" Holbrook

Economic Development

Police Chief

Dana Higgins

Krista Hampton

Engineering

Planning & Development Services

Kristine Githara

Leshia Utsey Public Relations

Finance

Robert Anderson

Aubrey Jenkins Fire Chief

Public Works

Kelvin Keisler

William "Frank" Eskridge

General Services

Utilities

Tiniece P. Javis Human Resources

Development Directors

Felicia Maloney, CEZ Inc. Harrison Joseph, CHDC TNDC

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